



GHULAM RIZA SHERZAI

UI/UX DESIGNER

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SUMMARY

"Motivated and detail-oriented UX/UI designer with hands-on experience in Figma, Sketch, Photoshop, Zeplin and Adobe XD. Graduated from Re:Coded's UX/UI Design Bootcamp focused on creating user-friendly and aesthetically pleasing digital interfaces. Possess excellent communication skills, teamwork skills, a strong work ethic, and a dedication to delivering high-quality design solutions."

TECH SKILLS

Design: Interaction Design ·

Visual Design · Illustration ·

Tools: Photoshop · Figma · Sketch ·

illustrator · Zeplin · HTML/CSS ·

Skills/Methods: Low+High Fidelity ·

Prototyping · Wireframing ·

User Research

SOFT SKILLS

Communication, Presentation

Problem Solving, Attention to detail

Time Management, Teamwork

Creativity/Innovation

Continuous Learning

LANGUAGES

English Proficient

Persian Native

Turkish Proficient

Urdo Proficient

CERTIFICATIONS

UX/UI Design Bootcamp-
Re:Coded

Apr 2023 - Aug 2023

TECHNICAL PROJECTS

Energywise

07/2023 - 08/2023

Re:Coded UX/UI Design Bootcamp/ Capstone Project

The project aimed to develop an energy consumption mobile application that empowers users to track, manage, and reduce their energy usage.

- Collaborated with 4 team members to the entire product design process from the initial user research to the final visual design and testing of the product
- Conducted comprehensive user research through surveys, interviews, and user testing to understand the needs, pain points, and preferences of our target audience
- Established a cohesive brand identity and style guide for consistent user experience
- Designed a user-centric app with key features and functionalities such as community, progress, learn and actions to resolve user needs

LearnUP

04/2023 - 06/2023

Re:Coded UX/UI Design Bootcamp/ Mockup Project

Designed mobile app to assist online learners in staying motivated and engaged in their online learning process..

- Collaborated with 5 team members to design a mobile app for remote learners to get motivated and engage in online learning process
- Divided project into stages, each team member was responsible for designing specific features
- Conducted user research to better understand target user needs and preferences
- Designed a user-centric app with features such as accessing resources, library, courses, quizzes, to-do list, creating study group, getting feedback from instructors, setting timer for studying, and mascot

WORK EXPERIENCE

Revenue Collection Member

05/2019 - 03/2021

Ministry of Transport

Kabul, Afghanistan

The Afghan Ministry of Transport is a governmental agency in charge of the management of air and ground transportation in the country.

- Collaborated with 7 transport team members to develop revenue collections plans
- Increased ground revenue collections rates by 50% over 3 months by implementing transport rules and regulations within the area of responsibility
- Demonstrated empathy and compassion in interactions with 100+ drivers to solve their problems and provide better transportation services
- Collected transport commissions and tariffs for the transfer of goods from vehicles according to the given freight bills
- Provided daily, weekly, monthly and quarterly revenue collections reports and presented to the revenue department

Account Opening Officer

06/2012 - 03/2016

New Kabul Bank

Kabul, Afghanistan

New Kabul Bank Is The Largest Commercial Bank In Afghanistan which provides banking services to people in Afghanistan since 2004.

- Collaborated with 8 team members to open new accounts for military academy students inside their military camps which was resulting to successfully complete the project
- Interacted with 200+ customers on daily basis to open new account, solve their problems, providing information about bank services and types of accounts opened by bank
- Communicated with other units for responding to the queries and solving customer's problems
- Trained new employees in data entry, how to interact with customers and new technologies

CERTIFICATIONS

General Banking and Core Banking System (CBS) -New Kabul Bank

01 May 2010 - 31 May 2010

WORK EXPERIENCE

Call Center Operator

05/2011 - 06/2012

[New Kabul Bank](#)

Kabul, Afghanistan

New Kabul Bank Is The Largest Commercial Bank In Afghanistan which provides banking services to people in Afghanistan since 2004.

- Assisted 100+ customers per day, providing successful solutions in a polite manner using active listening to ensure customer retention
- Increased customer satisfaction by 30% over three months by answering to their questions and concerns about bank's products and services
- Answered calls by utilizing the banks call management system and other software
- Used strong product knowledge and problem-solving skills to assist customers with their concerns

Cashier/Teller

06/2010 - 05/2011

[New Kabul Bank](#)

Kabul, Afghanistan

New Kabul Bank Is The Largest Commercial Bank In Afghanistan which provides banking services to people in Afghanistan since 2004.

- Cooperated with 6 team members on the project of distributing military personals salaries on their duty station which was resulting to successfully complete the project
- Used bank's technology accurately, including CBS, Oracle and other softwares to provide better services to customers
- Processed all cash transactions such us: cash withdrawals, cheque withdrawal, cash deposit and transfer money from one account to another on daily basis
- Monitored and supervised the activities of cashiers on behalf of head cashier

EDUCATION

UX/UI Design Bootcamp

04/2023 - 08/2023

[Re:Coded](#)

- Completing a 4.5 months immersive design bootcamp, with 300+ hours of curricula and project-based learning
- Topics include: Design Thinking, UX Research Methods, Interaction Design, Visual Design, User Interface Design, User Testing and Low/High-Fidelity Prototyping
- Working with a team of 6 members to complete weekly mini-project and Capstone project

Bachelor of Business Administration

12/2010 - 11/2014

[Kardan University](#)

- Completing Core Business Courses, including Principles of Accounting, Marketing, Management, Human Resource Management, Financial Management, Business Law, Project Management, Entrepreneurship
- Completing General Courses, including Business Communication, Management Information Systems, Micro and Macro Economics, Human Rights, Public Relations, Organizational Behavior, Effective Presentation Skills