

SUMMARY

"Motivated and detail-oriented UX/UI designer with hands-on experience in Figma, Sketch, Photoshop, Zeplin and Adobe XD. Graduated from Re:Coded's UX/UI Design Bootcamp focused on creating user-friendly and aesthetically pleasing digital interfaces. Possess excellent communication skills, teamwork skills, a strong work ethic, and a dedication to delivering high-quality design solutions."

TECH SKILLS

Design: Interaction Design · Visual Design • Illustration • Tools: Photoshop · Figma · Sketch · illustrator · Zeplin · HTML/CSS · Skills/Methods: Low+High Fidelity . Prototyping · Wireframing · User Research

SOFT SKILLS

Communication, Presentation

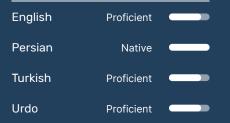
Problem Solving, Attention to detail

Time Management, Teamwork

Creativity/Innovation

Continuous Learning

LANGUAGES



CERTIFICATIONS

UX/UI Design Bootcamp-Re:Coded Apr 2023 - Aug 2023

GHULAM RIZA SHERZAI

UI/UX DESIGNER

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TECHNICAL PROJECTS

Eneravwise

Re:Coded UX/UI Design Bootcamp/ Capstone Project

The project aimed to develop an energy consumption mobile application that empowers users to track, manage, and reduce their energy usage.

- Collaborated with 4 team members to the entire product design process from the initial user research to the final visual design and testing of the product
- Conducted comprehensive user research through surveys, interviews, and user testing to understand the needs, pain points, and preferences of our target audience
- Established a cohesive brand identity and style guide for consistent user experience
- Designed a user-centric app with key features and functionalities such us community, progress, learn and actions to resolve user needs

LearnUP

Re:Coded UX/UI Design Bootcamp/ Mockup Project

Designed mobile app to assist online learners in staying motivated and engaged in their online learning process..

- Collaborated with 5 team members to design a mobile app for remote learners to get motivated and engage in online learning process
- Divided project into stages, each team member was responsible for designing specific features
- Conducted user research to better understand target user needs and preferences
- Designed a user-centric app with features such as accessing resources, library, courses, quizzes, to-do list, creating study group, getting feedback from instructors, setting timer for studying, and mascot

WORK EXPERIENCE

Revenue Collection Member

Ministry of Transport

05/2019 - 03/2021

Kabul, Afghanistan

The Afghan Ministry of Transport is a governmental agency in charge of the management of air and ground transportation in the country.

- Collaborated with 7 transport team members to develop revenue collections plans
- Increased ground revenue collections rates by 50% over 3 months by implementing transport rules and regulations within the area of responsibility
- Demonstrated empathy and compassion in interactions with 100+ drivers to solve their problems and provide better transportation services
- Collected transport commissions and tariffs for the transfer of goods from vehicles according to the given freight bills
- Provided daily, weekly, monthly and quarterly revenue collections reports and presented to the revenue department

Account Opening Officer

New Kabul Bank

New Kabul Bank Is The Largest Commercial Bank In Afghanistan which provides banking services to people in Afghanistan since 2004.

- Collaborated with 8 team members to open new accounts for military academy students inside their military camps which was resulting to successfully complete the project
- Interacted with 200+ customers on daily basis to open new account, solve their problems, providing information about bank services and types of accounts opened by bank
- Communicated with other units for responding to the queries and solving customer's problems
- Trained new employees in data entry, how to interact with customers and new technologies

06/2012 - 03/2016

Kabul, Afghanistan

04/2023 - 06/2023

07/2023 - 08/2023

CERTIFICATIONS

General Banking and Core Banking System (CBS) -New Kabul Bank

01 May 2010 - 31 May 2010

WORK EXPERIENCE

Call Center Operator

New Kabul Bank

New Kabul Bank Is The Largest Commercial Bank In Afghanistan which provides banking services to people in Afghanistan since 2004.

- Assisted 100+ customers per day, providing successful solutions in a polite manner using active listening to ensure customer retention
- Increased customer satisfaction by 30% over three months by answering to their questions and concerns about bank's products and services
 - Answered calls by utilizing the banks call management system and other software
- Used strong product knowledge and problem-solving skills to assist customers with their concerns

Cashier/Teller

New Kabul Bank

05/2011 - 06/2012

Kabul, Afghanistan

06/2010 - 05/2011

Kabul, Afghanistan

New Kabul Bank Is The Largest Commercial Bank In Afghanistan which provides banking services to people in Afghanistan since 2004.

- Cooperated with 6 team members on the project of distributing military personals salaries on their duty station which was resulting to successfully complete the project
- Used bank's technology accurately, including CBS, Oracle and other softwares to provide better services to customers
- Processed all cash transactions such us: cash withdrawals, cheque withdrawal, cash deposit and transfer money from one account to another on daily basis
- Monitored and supervised the activities of cashiers on behalf of head cashier

EDUCATION

UX/UI Design Bootcamp

Re:Coded

- 04/2023 08/2023
- Completing a 4.5 months immersive design bootcamp, with 300+ hours of curricula and project-based learning
- Topics include: Design Thinking, UX Research Methods, Interaction Design, Visual Design, User Interface Design, User Testing and Low/High-Fidelity Prototyping
- Working with a team of 6 members to complete weekly mini-project and Capstone project

Bachelor of Business Administration

12/2010 - 11/2014

Kardan University

- Completing Core Business Courses, including Principles of Accounting, Marketing, Management, Human Resource Management, Financial Management, Business Law, Project Management, Entrepreneurship
- Completing General Courses, including Business Communication, Management Information Systems, Micro and Macro Economics, Human Rights, Public Relations, Organizational Behavior, Effective Presentation Skills