

#### **Executive Summary**

Vision is important. Repeatability is everything.

In Health IT, where sales cycles are long, stakeholders are fragmented, and enterprise buyers demand proof—not promises—a structured sales playbook isn't just a sign of readiness. It's a sign of scalability.

This white paper outlines why smart investors prioritize GTM systems over charisma, what makes a sales playbook "investor-grade," and how Elevate HIT Sales helps portfolio companies operationalize growth—not just chase it.

## Why Investors Prioritize Sales Playbooks

#### It signals process—not personality.

Repeatable revenue doesn't come from one exceptional rep or a founder who can close. A playbook institutionalizes what works, so it can be taught, scaled, and measured—reducing reliance on hero selling.

#### It protects your hiring plan.

You're investing to scale, but that means hiring. A structured playbook de-risks those hires by shortening ramp time, improving onboarding, and making success reproducible—not accidental.

### It gives you early visibility into revenue health.

Forecasts without structure are fiction. Playbooks define pipeline stages, behaviors, and conversion metrics that let you (and company leadership) spot issues before deals slip—or vanish.

### It builds board-level confidence in ARR forecasts.

When deals are managed using consistent qualification criteria and stage definitions, forecasts are grounded in reality. That makes due diligence faster—and portfolio reporting more credible.

## What "Investor-Grade" Playbooks Include

#### Clear ICPs and buyer personas

You can't accelerate sales if the team doesn't know who to target. A great playbook aligns product-market fit with commercial execution.

## Messaging frameworks mapped to provider pain

In Health IT, every stakeholder has a different trigger. Playbooks must equip sellers to navigate financial, clinical, and operational priorities with credibility.

#### **Embedded MEDDPICC® qualification**

A framework that's trusted by topperforming sales orgs. We make it digestible and repeatable, even for earlystage teams.

#### Discovery guides and demo talk tracks

A refined sales conversation increases conversion rates and reveals risk earlier. These tools bring consistency to every rep interaction.



#### Objection handling and competitive intel

Great sellers anticipate resistance. Great playbooks document it—and coach reps through it.

#### **CRM-aligned deal stages**

If the CRM doesn't reflect deal truth, your forecast is flawed. We bridge methodology and tech stack so you can trust the data.

## How Elevate HIT Sales Helps Portfolio Companies Win

#### **GTM Audit**

We assess where deals stall, what's improvable, and what's missing entirely. Think of it as due diligence on the sales function.

#### **Process Engineering**

We turn patchwork tactics into a unified, teachable system that works across regions, roles, and rep experience levels.

#### Sales Methodology Alignment

Whether teams know MEDDPICC® or not, we embed a common language and structure to guide every opportunity.



#### Field Training & Enablement

We don't deliver static PDFs—we train your teams on how to use the playbook in live deals, pipeline reviews, and manager coaching.



#### **Outcome**

- Rep ramp times cut by 30–50%
- Win rates up
- Forecast accuracy improved
- GTM confidence across leadership and investor teams

The result? You're not betting on talent alone—you're investing in a repeatable system.



# Is Your Portfolio Company Building an Investor-Grade Sales System?

At Elevate HIT Sales, we help Health IT companies move beyond founder-led selling—installing sales infrastructure that scales, withstands turnover, and delivers repeatable results. Our proven frameworks de-risk execution and accelerate commercial traction.

Learn more at: <a href="https://www.elevate-hit-sales.com">www.elevate-hit-sales.com</a>

Or scan the QR code to see how we help portfolio companies turn potential into pipeline.

