

 **Not ready**  
Roon ARC will not be able to access your Roon Server



Roon ARC was unable to securely access your Roon Server

[Start troubleshooting](#)

Diagnostics data for Roon Support

[Copy](#)

```
{
  "ipv4_connectivity": {"status": "NetworkError", "status_code": 504, "error": "error: Error: ETIMEDOUT, response code: undefined, body: undefined connected? undefined"},
  "external_ip": {"actual_external_ip": "49.aaa.bbb.ccc", "actual_external_ipv6": "null", "router_external_ip": "10.0.0.1", "status": "status": "MultipleNatFound"},
  "natpmp_autoconfig": {"status": "NotFound"},
  "upnp_autoconfig": {"server_ip": "10.0.0.1", "found_upnp": true}
}
```

### Listening port

Set the local port your Roon Server will listen on. This port is used for a secure connection between Roon ARC and your Roon Server.

[More info](#)

ROON SERVER IP	PORT	
10.0.0.14	<input type="text" value="55002"/>	<a href="#">Reset</a>

Hide Advanced ^

### Roon Server information

HOSTNAME

zen 

MAC ADDRESS

3C-EC-EF-B6-91-30 

LOCAL NETWORK ADDRESS

10.0.0.14 